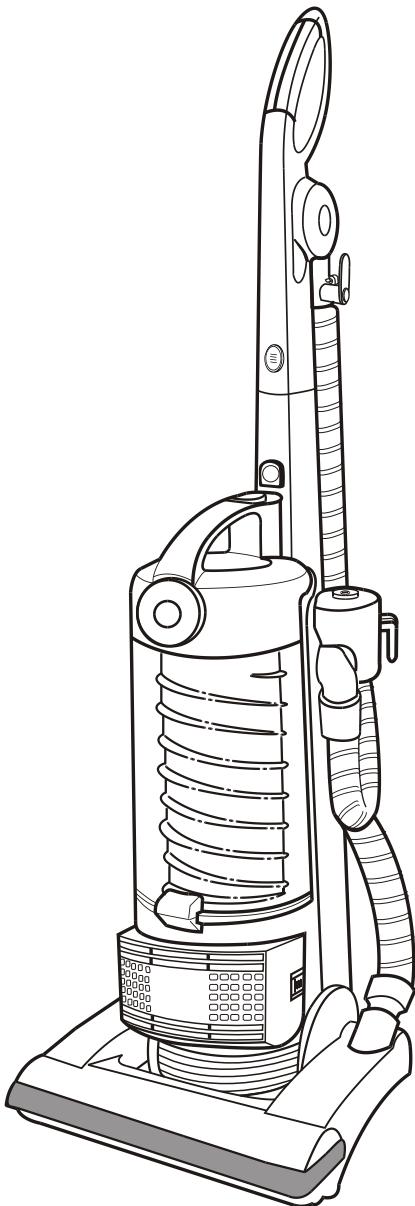


# Shark™

## INSTRUCTION MANUAL VACUUM CLEANER

## S1215C



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FOR HOUSEHOLD OR COMMERCIAL USE

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following.

## READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER

**WARNING** - To reduce the risk of fire, electric shock or injury:

1. Do not leave the vacuum cleaner when plugged in. Unplug it from the outlet when not in use and before servicing.
2. Do not use outdoors or on wet surfaces.
3. Do not allow vacuum cleaner to be used as a toy. Close attention is necessary when used by or near children or infirmed persons.
4. Use only as described in this manual. Use only the manufacturer's recommended attachments.
5. Do not use with a damaged cord or plug. If the vacuum cleaner is not working as it should, or if it has been dropped, damaged, left outdoors or dropped into water, return to EURO-PRO Operating LLC, 94 Main Mill Street, Door 16, Plattsburgh, NY 12901.
6. Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
7. Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
8. Do not handle the plug or the vacuum cleaner with wet hands.
9. Do not put any objects into the openings. Do not use with any opening blocked: keep free of dust, lint, hair and anything that may reduce air flow.
10. Keep hair, loose clothing, fingers and all the parts of your body away from openings and moving parts.
11. Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
12. Do not use without dust compartment and filters in place.
13. Turn off all controls before unplugging.
14. Use extra care when cleaning on stairs.
15. Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.

16. Do not touch the agitator while it is spinning.
17. Do not place any heavy items on top of the vacuum cleaner.
18. Do not step on the hose or pull it too strongly.
19. Do not pick up items such as pieces of waste paper or cloth which looks as though they may cause the hose to become blocked.
20. Do not clean or store the vacuum cleaner in places where there are high temperatures.
21. Store the vacuum cleaner away from excessive humidity.
22. When carrying the vacuum cleaner, hold it by the carrying handle.
23. Before servicing the vacuum cleaner, allow all internal metal parts to cool first.
24. Always place foot on handle release when adjusting the handle position of the vacuum cleaner.
25. If the supply cord of this appliance is damaged, it must only be replaced by ***EURO-PRO Operating LLC***because special purpose tools are required.
26. This appliance is provided with double-insulation. Use only identical replacement parts. See instructions for **Servicing Of Double-insulated Appliances**.

## SAVE THESE INSTRUCTIONS

This vacuum is intended for household or commercial use.

### Note to user concerning attachment plug:

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

### SERVICING OF DOUBLE-INSULATED APPLIANCES

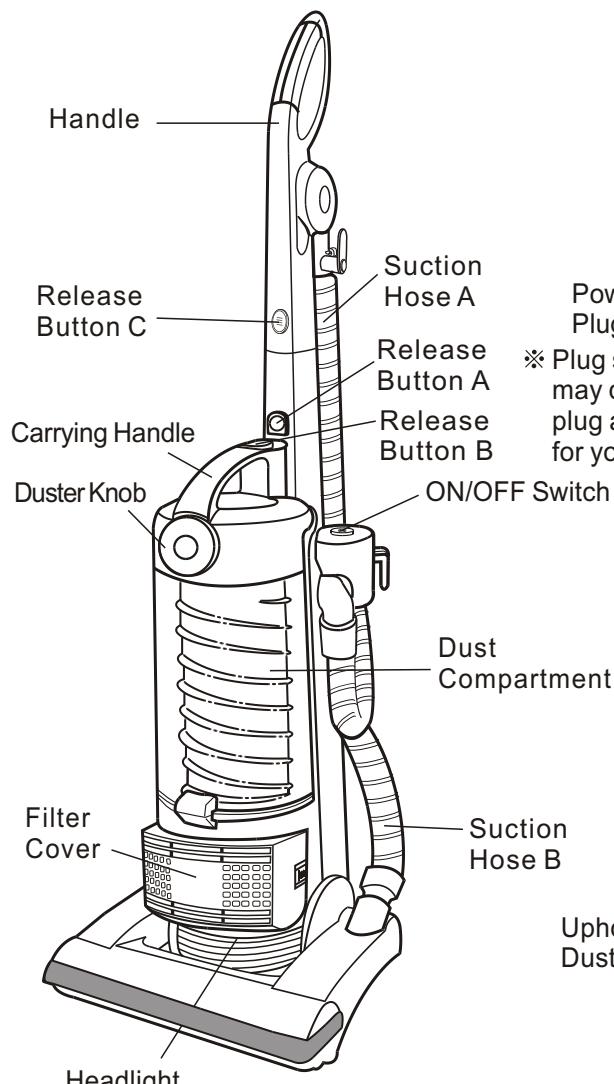
A double insulated appliance is marked with one or more of the following: The words "DOUBLE INSULATION" or "DOUBLE INSULATED" or the double insulation symbol (square within a square).



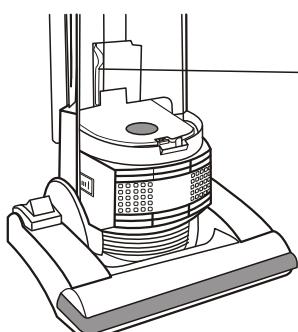
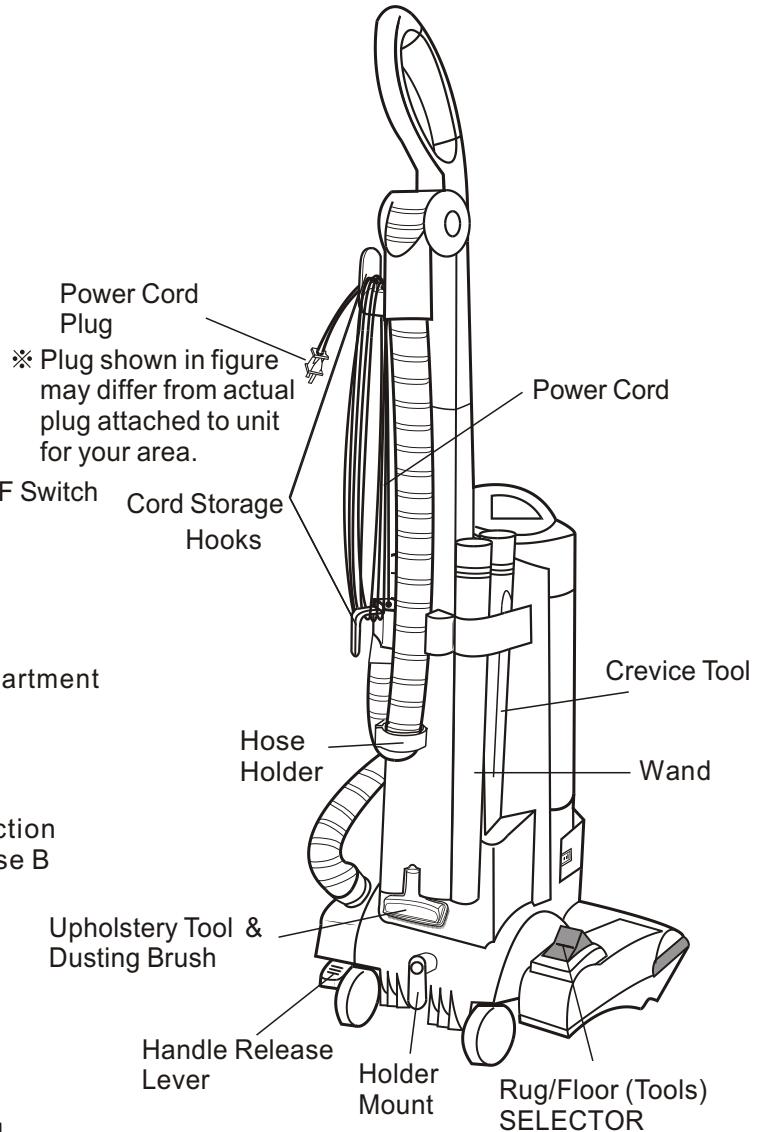
In a double-insulated appliance, two systems of insulation are provided instead of grounding. No grounding means is provided on a double-insulated appliance, nor should a means for grounding be added to the appliance. Servicing a double-insulated appliance requires extreme care and knowledge of the system, and should be done only by qualified service personnel. Replacement parts for a double insulated appliance must be identical to the parts they replace.

# NAMES OF EACH PART

**FRONT**



**REAR**



Cleaning Utensil

## **WARNING:**

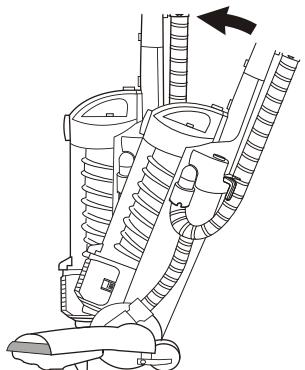
Operate vacuum cleaner only at the voltage specified on name plate.

# PREPARATIONS BEFORE USE

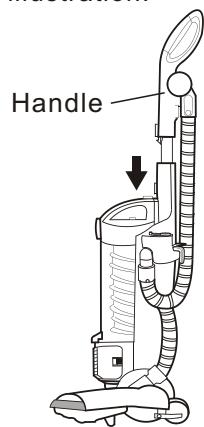
**Caution:** Do not connect the power cord plug to the wall outlet until assembly is completed.

## Attaching the handle

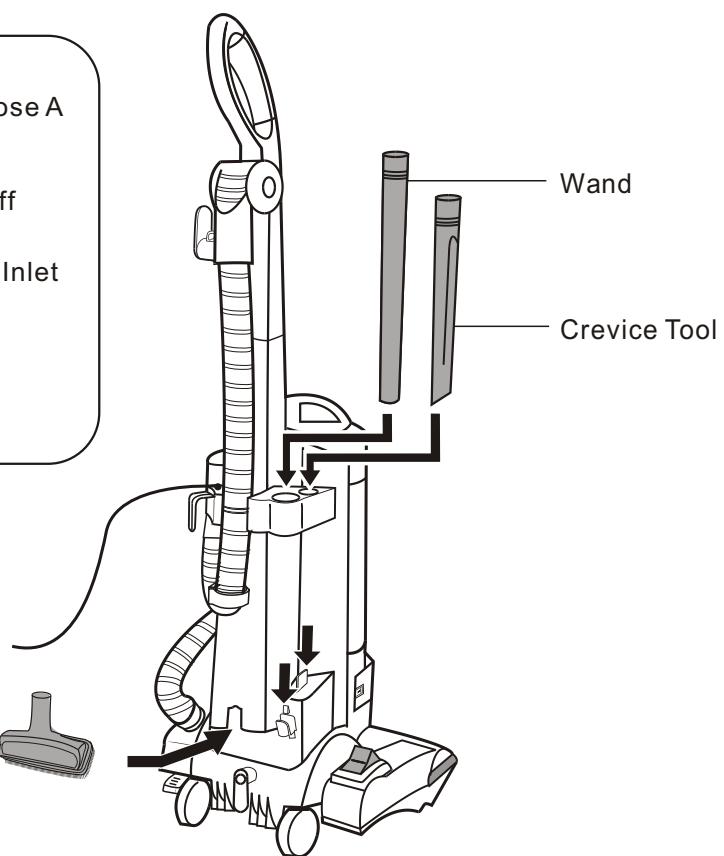
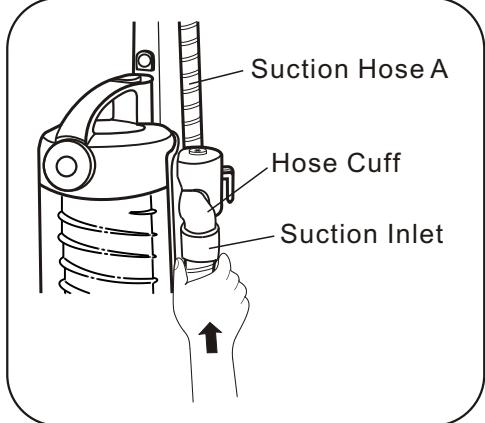
- 1 Set the vacuum cleaner to the upright position.



- 2 Insert the handle as shown in the illustration.



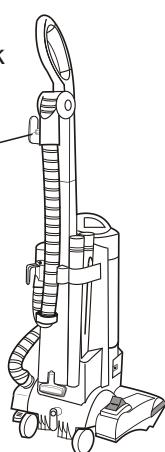
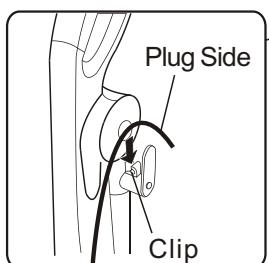
## Attaching the suction hose A & attachments



# PREPARATIONS BEFORE USE

## WINDING THE POWER CORD

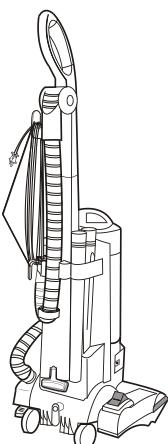
- 1** Hook the power cord over the clip which is located on the upper cord storage hook as shown.



- 2** Wind the power cord around the cord storage hooks.

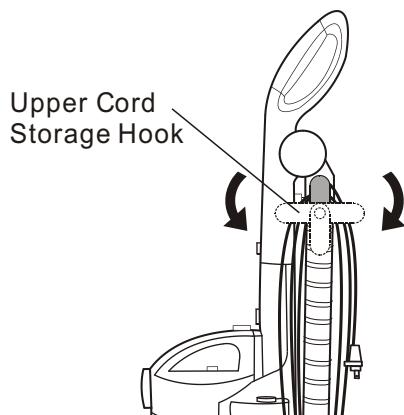
- Secure the power cord plug on the power cord.

Cord Storage Hooks

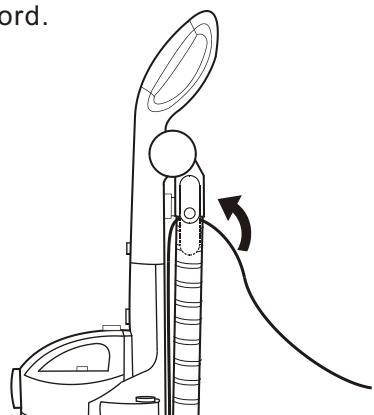


## RELEASING THE POWER CORD

- 1** Rotate the upper cord storage hook downward.

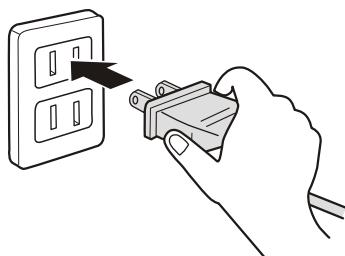


- 2** Return the hook to the upright position before attempting to rewind the power cord.



## INSERTING THE POWER CORD PLUG

**WARNING:** To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not modify the plug in any way.

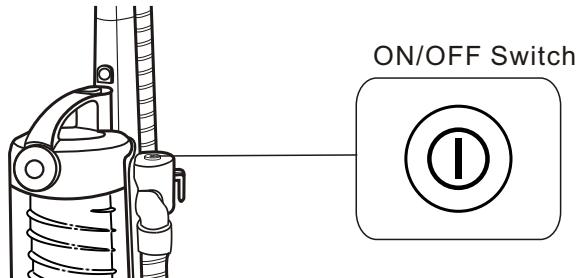


# USING THE VACUUM CLEANER

## ON/OFF SWITCH

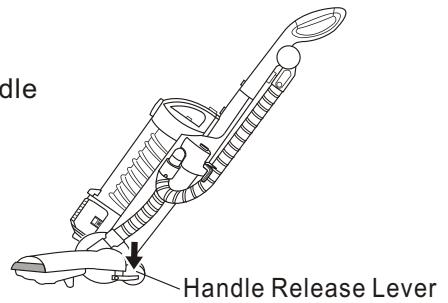
- Start or stop vacuum cleaner by pushing on the switch.

OFF      ON  

## ADJUSTING THE HANDLE

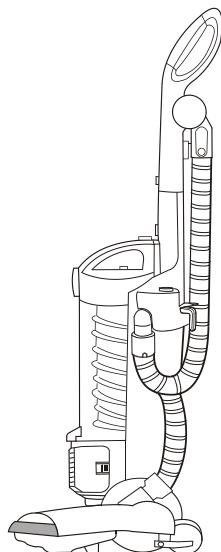
The handle of this vacuum cleaner can be set to one of three positions -Upright, Normal, Parallel. Place your foot on handle release lever as shown and pull back on the handle until it releases from its upright position.



### Upright position

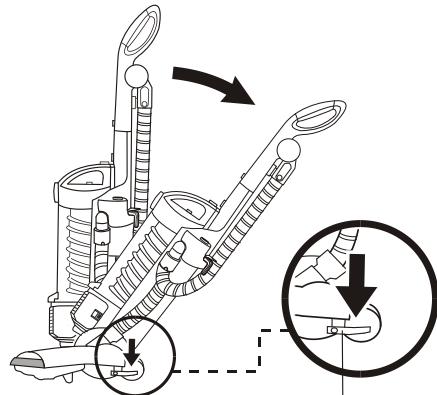
The handle is normally locked in this position for storage or when using the attachments.

Push the handle forward until it locks.



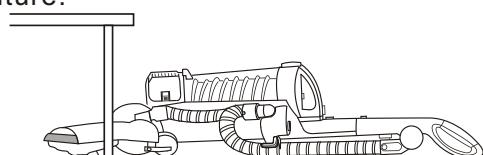
### Normal position

This position is used for normal cleaning.



### Parallel position

This position is used for cleaning under furniture.



# USING THE VACUUM CLEANER

## RUG/FLOOR (TOOLS)SELECTOR

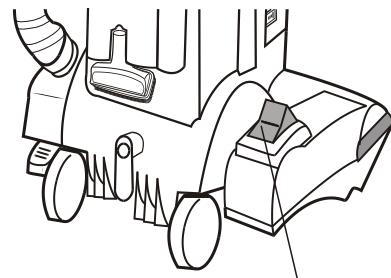
The RUG/FLOOR(TOOLS)selector should only be adjusted while the vacuum cleaner is turned on and in the upright position.



When cleaning a rug or carpet, first turn the ON/OFF switch to the ON position, and then set the RUG/FLOOR(TOOLS)selector to the RUG position.



When cleaning a bare floor or when using one of the attachments, set the RUG/FLOOR(TOOLS)selector to the FLOOR position.



Rug/Floor (Tools)  
SELECTOR

**Caution:** Do not change the setting of the RUG/FLOOR(TOOLS)selector while the vacuum cleaner is turned off.

## EDGE CLEANING

This vacuum cleaner is equipped with an "edge cleaning" function for cleaning carpet edges near baseboards and stationary furniture.

# USING THE ATTACHMENTS

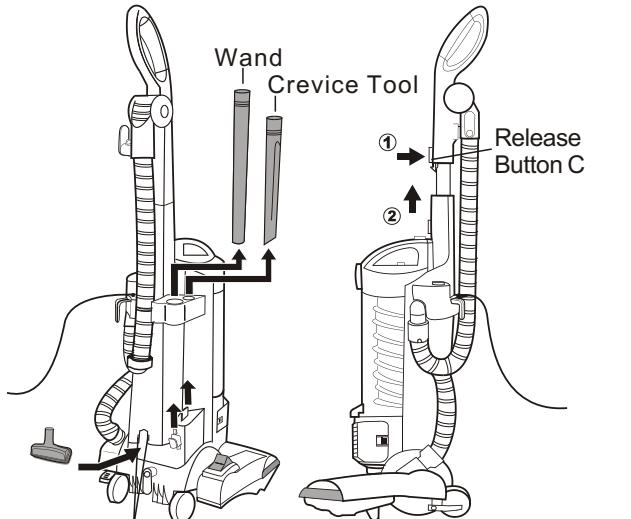
**Caution:** When using one of the attachments during cleaning, set the vacuum cleaner to the upright position.

**1** Remove the attachments from the vacuum cleaner.

**2** Press the release button C to disconnect the handle from the vacuum cleaner.

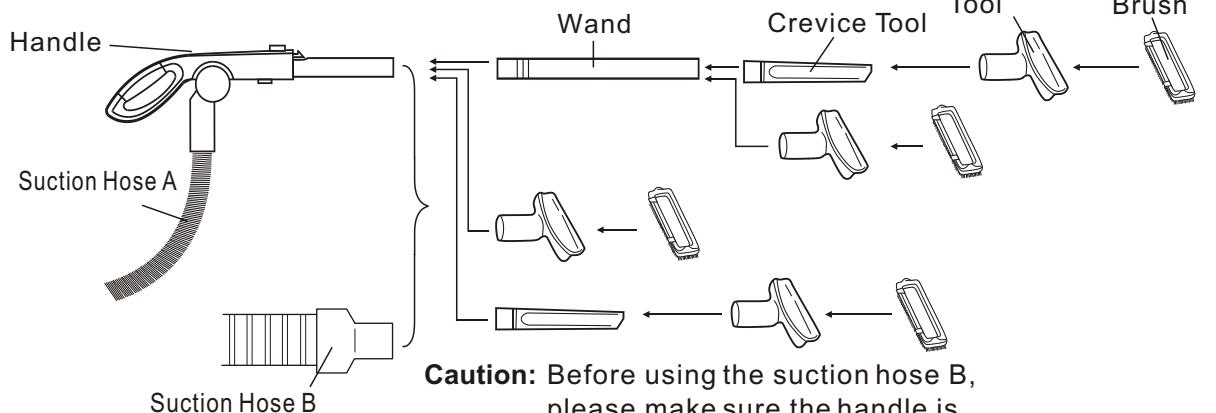
**Caution:**

When removing the attachments, pull them in the directions shown in the illustration. Pulling them in the wrong direction or pulling them forcefully may cause damage to the attachment clamp.



**3** Attach the attachments on the handle or the suction hose B.

- Attach the attachments as shown below.

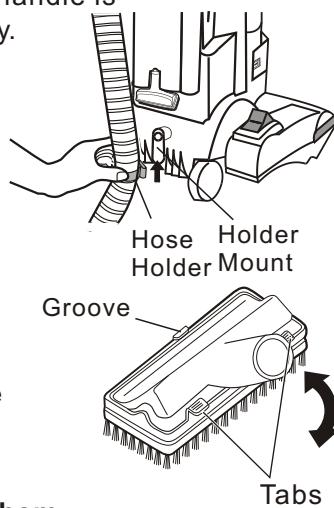


**Caution:** Before using the suction hose B, please make sure the handle is reattached on the body.

- Hook the hose holder onto the holder mount.

**Caution:**

Before using the attachments, please make sure the hose is hooked on the holder mount.



## Upholstery tool & Dusting brush

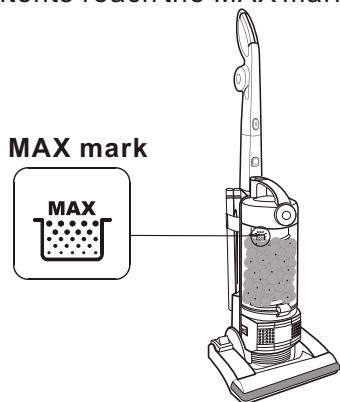
- To detach the dusting brush from the upholstery tool: Press the tabs on the brush downward to remove it.
- To reattach the dusting brush to the upholstery tool: Insert the front of the upholstery tool under the hook on the front of the dusting brush. Press down on the back of the upholstery tool to snap it into place under the dusting brush tabs.

**When you have finished using the attachments, replace them in their original positions as shown on page 4.**

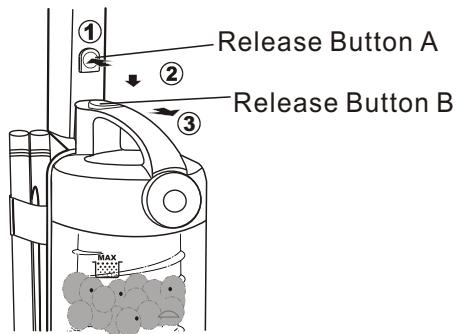
# EMPTYING THE DUST COMPARTMENT

**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before cleaning.

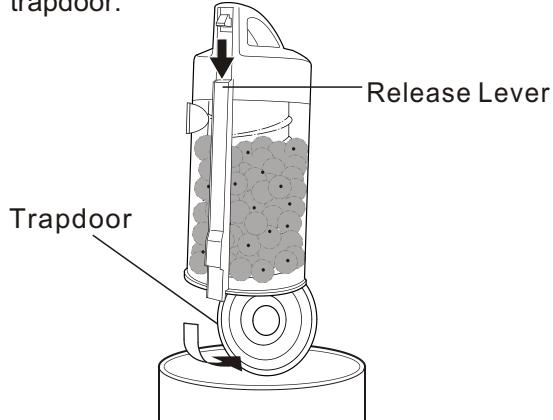
- 1** Empty the dust compartment when contents reach the MAX mark.



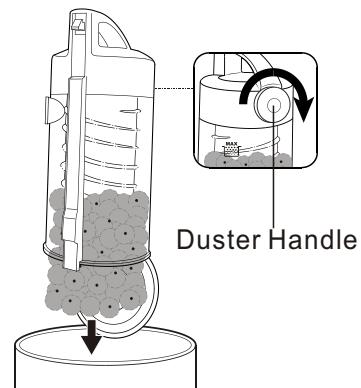
- 2** Press the release button A meanwhile press the release button B to remove the dust compartment.



- 3** Press the release lever to open the trapdoor.

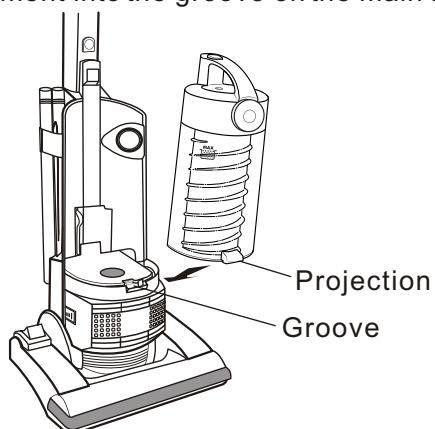


- 4** Turn the duster handle several times in the direction shown to empty the dust compartment.

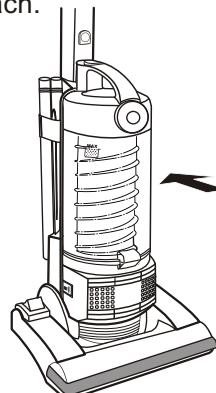


## Reattaching the Dust Compartment

- 1** Close the trapdoor and insert the projection on the dust compartment into the groove on the main body.



- 2** Push the dust compartment into the main body as shown to reattach.



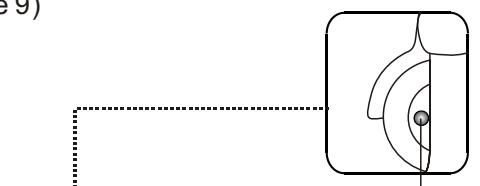
# CLEANING THE FILTERS

**1** Remove the dust compartment.(refer to page 9)

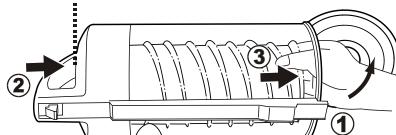
**2** Set the dust compartment to the parallel position. Open the trapdoor,then push the release button E and pull out the main filter.

- The main filter and prefilter will be removed at the same time.

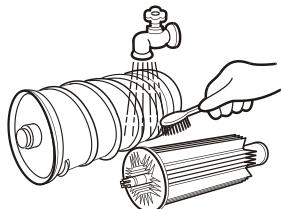
**Caution:** Do not push the release button E at the upright position. As this may drop or damage the main filter and prefilter.



Release Button E



**3** Clean the main filter and prefilter with a soft-bristled brush (not included) and rinse with cold water. Allow both items to dry completely for 24 hours.



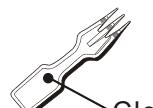
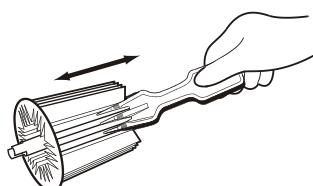
**Caution:**

- Do not use a hard-bristled brush to clean filters. This may result in damage to the filters.
- Do not attempt to dry with a hair dryer or by placing in a clothes dryer. Hot air may cause the filters to warp.

## Cleaning Utensil

To maintain optimum suction power, the dust filter fins should be kept clean of dirt.

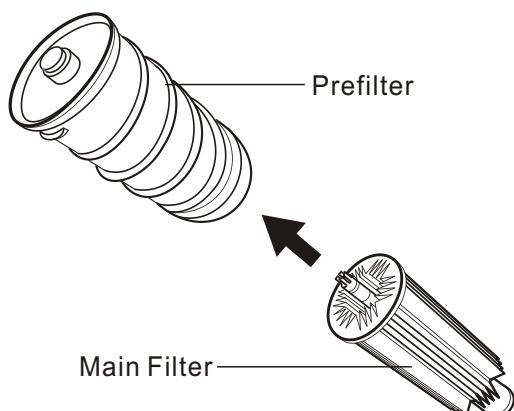
- Clean the filter fins free of dirt with the forked end of cleaning utensil as shown.



Cleaning Utensil

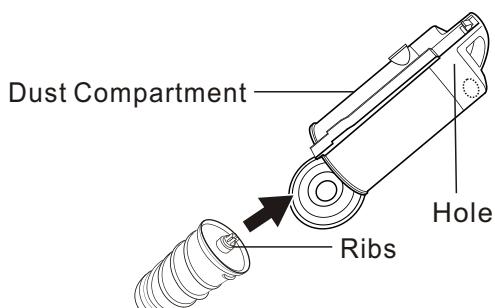
## Reattaching the filters

**1** Insert the main filter into the prefilter as shown.



**2** Hold onto the main filter and insert into the dust compartment.

- Align the ribs of the main filter to match the shape of the opening in the dust compartment and press firmly to insert.



**3** Close the trapdoor.

**NOTE:** We recommend replacing the main filter every three (3) to six (6) months, depending on the amount of use

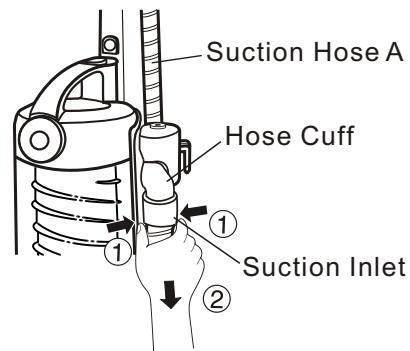
# CLEARING BLOCKAGES AND CLEANING THE AGITATOR ASSEMBLY

**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before clearing any blockages in the suction hose and cleaning the agitator assembly.

## Cleaning blockages

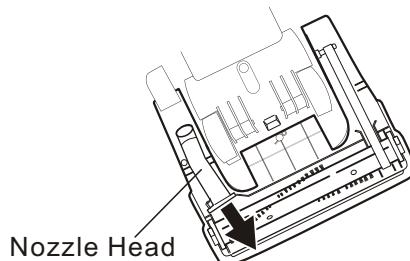
### Cleaning blockages in the suction hose A, B

- 1 Set the vacuum cleaner to the upright position.
- 2 Remove the hose cuff from the suction inlet and then remove any blockages from the hose.
- 3 Reattach the hose cuff to the suction inlet, and then operate the vacuum cleaner to check that the blockage has been properly cleared. If the hose is still blocked, the suction force will be weak.

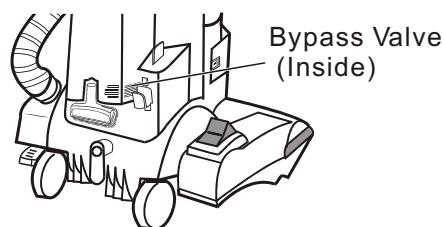


### Cleaning blockages in the nozzle head

- 1 Remove the bottom plate (refer to page 14)
- 2 Remove any blockages from the nozzle head.
- 3 Reattach the bottom plate to the nozzle head, and then operate the vacuum cleaner to check that the blockage has been properly cleared. If the nozzle head is still blocked, the suction force will be weak.



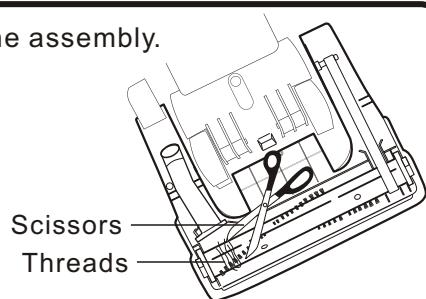
**Caution:** When the suction hose A, B or Nozzle head is blocked, the bypass valve will be opened automatically to protect the motor, resulting in the suction force being reduced. The bypass valve will be at its original position automatically after the blockage is removed.



## Cleaning the agitator assembly

When threads get caught in the agitator assembly, clean the assembly.

- Remove the bottom plate (refer to page 14)
- Remove threads caught in the assembly by cutting them with scissors.

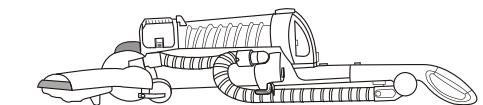


# REPLACEMENT INSTRUCTIONS

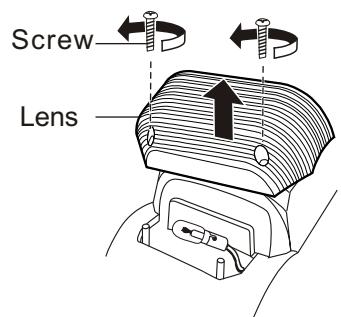
**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before replacing any of the parts below.

## REPLACING THE HEADLIGHT LAMP

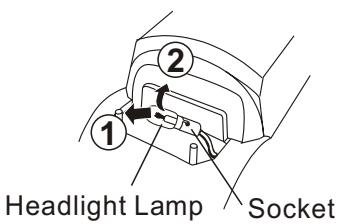
- 1 Set the vacuum cleaner to the parallel position.



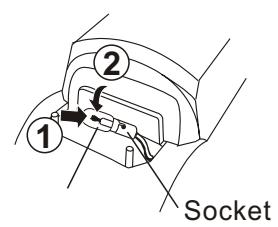
- 2 Loosen the screws to remove the lens.



- 3 When removing the headlight lamp, be careful not to pull on the headlight lamp wiring.

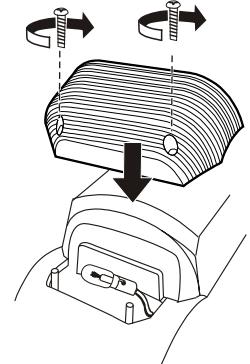


- 4 Remove the lamp by pushing it gently in the direction of the arrow and then turning it counterclockwise.



- 5 Push a new lamp gently into the socket and turn it clockwise to tighten it. Use a standard bayonet base appliance lamp rated at 120V and 15W (LAMP MAX.15W).

**Caution:** Be careful not to clamp the headlight lamp wiring.



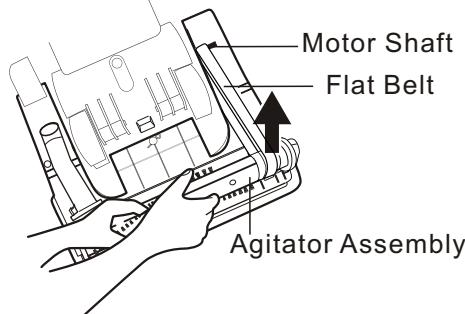
- 6 Reattach the lens and fasten the screws.

# REPLACEMENT INSTRUCTIONS

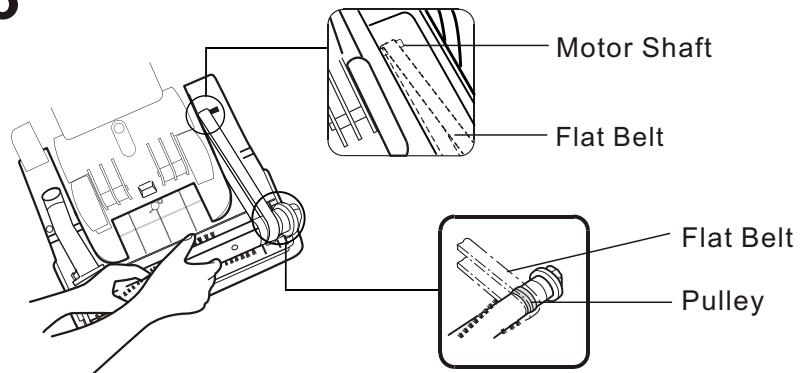
**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before replacing any of the parts below.

## REPLACING THE FLAT BELT

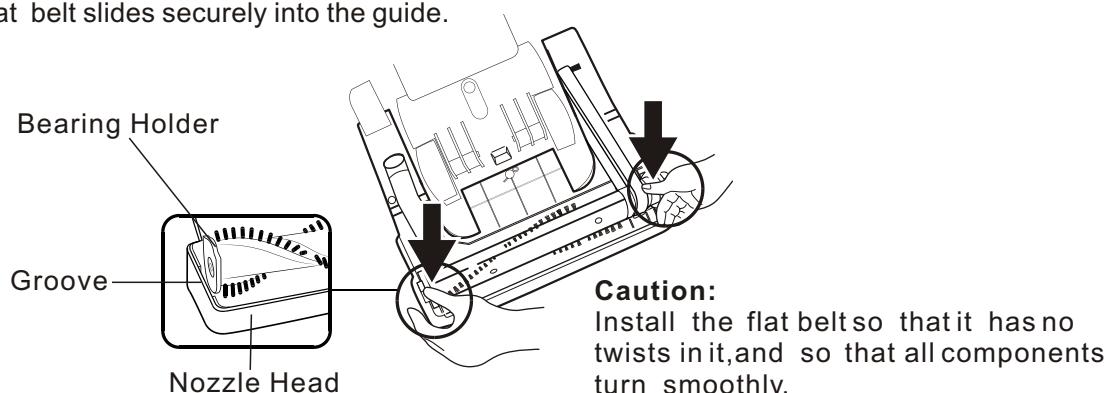
- 1** Remove the bottom plate.  
(refer to page 14)
- 2** Lift out the agitator assembly, and then remove the flat belt from the motor shaft and the agitator pulley.



- 3** Place a new flat belt onto the motor shaft and pulley.



- 4** Place the agitator assembly into the grooves in the nozzle head, making sure that the new flat belt slides securely into the guide.



- 5** Reattach the bottom plate  
(refer to page 14)

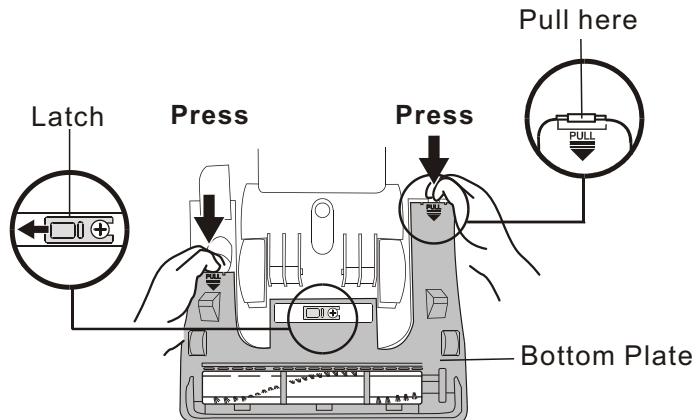
# REPLACEMENT INSTRUCTIONS

## REMOVING THE BOTTOM PLATE

**1** Set the vacuum cleaner to the parallel position and turn it over.

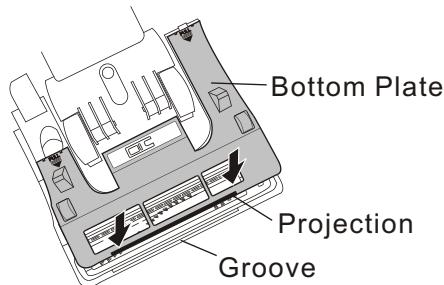
**2** Slide the latch in the direction of the arrow.

**3** Remove the bottom plate by pulling the tabs as illustrated.

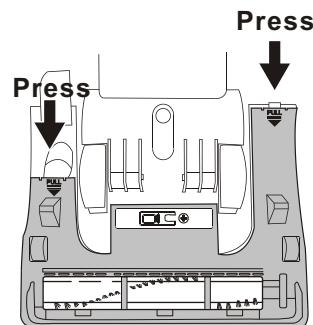


## REATTACHING THE BOTTOM PLATE

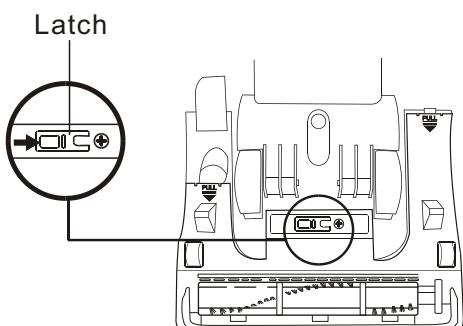
**1** Insert the projection on the bottom plate into the groove on the nozzle housing and set the bottom plate in place.



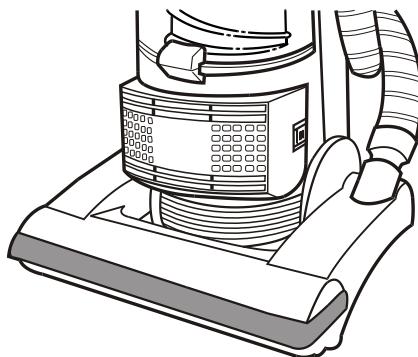
**2** Push the bottom plate as shown.



**3** Slide the latch in the direction shown.



**4** Turn the vacuum over and place in the upright position.

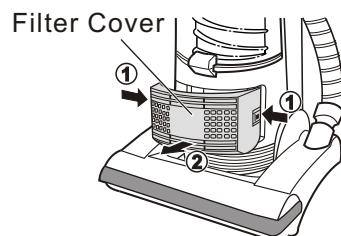


# REPLACEMENT INSTRUCTIONS

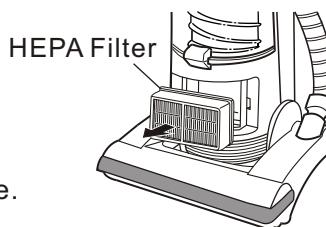
## REPLACING THE FILTER

Under normal usage, the HEPA Filter will require replacement once every three (3) months, however, vacuuming large amounts of extremely fine dust, powder or similar material over a long period of time may decrease airflow performance through the filter. If this occurs, it may become necessary to replace the HEPA Filter more often. Only use genuine Euro-Pro replacement filters.

- 1 Press in the locking tabs at points ① and pull the filter cover away from the vacuum cleaner.



- 2 Remove the HEPAfilter.

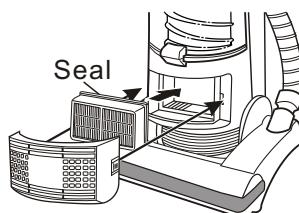


**Caution:**

- Do not attempt to wash the HEPAfilter.  
Always replace the old filter with a new one.

- 3 Insert a new HEPAfilter with the seal to the inside of the vacuum cleaner.

Reattach the filter cover.



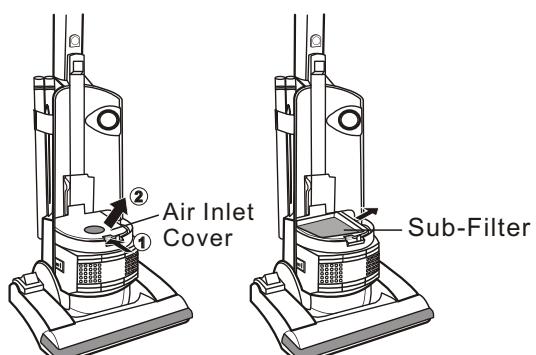
**Caution:**

- Be sure that seal on the HEPAfilter is inserted towards the inside of the vacuum cleaner.
- The filter cover should be correctly oriented when it is reattached. Do not reattach it upside down.

## CLEANING THE SUB-FILTER

Clean the sub-filter when it becomes dirty.

- 1 Remove the dust compartment (refer to page 8).  
Remove the air inlet cover.
- 2 Remove the sub-filter from the vacuum cleaner.
- 3 Gently clean the sub-filter with water.
- 4 Make sure that it is completely dry and then re-install it into the vacuum cleaner.  
Replace the air inlet cover and the dust compartment.



**Caution:** Do not wash the sub-filter in a washing machine, and do not use any other equipment such as a hair dryer to dry it. Always allow 24 hours for drying. Do not operate the vacuum without the sub-filter. Be sure the sub-filter is dry and properly installed. Failure to do so could result in electrical shock, personal injury, or motor failure.

**Note:** We recommend replacing the sub-filter every three (3) to six (6) months, depending on usage.

# TROUBLESHOOTING

If there is a problem with the vacuum cleaner, carry out the following checks to find the cause. If the problem still persists after the checks have been made, do not use the vacuum cleaner to prevent the possibility of an accident occurring. Turn the ON/OFF switch to the "OFF" position, disconnect the power cord from the wall outlet, and contact Customer Service at 1-800-798-7398. Or visit our website at [www.sharkvac.com](http://www.sharkvac.com)

Problem	Cause	Remedy
The motor does not operate when the ON/OFF switch is set to the "ON" position.	<ul style="list-style-type: none"><li>The power cord plug is not securely inserted into the wall outlet.</li></ul>	<ul style="list-style-type: none"><li>Insert the power cord plug securely into the wall outlet.(refer to page 5)</li></ul>
Suction force is weak.	<ul style="list-style-type: none"><li>The dust compartment is full.</li><li>The suction hose is blocked.</li><li>The nozzle head is blocked.</li><li>The filters are dirty.</li><li>The nozzle air inlet pipe is blocked.</li><li>The bypass valve is opened.</li></ul>	<ul style="list-style-type: none"><li>Empty the dust compartment. (refer to page 9)</li><li>Remove the blockage. (refer to page 11)</li><li>Remove the blockage. (refer to page 11)</li><li>Clean the filters. (refer to page 10) (refer to page 15)</li><li>Remove the blockage. (refer to page 11)</li><li>Remove the blockage. (refer to page 11)</li></ul>
The agitator does not operate.	<ul style="list-style-type: none"><li>The flat belt is worn or broken.</li></ul>	<ul style="list-style-type: none"><li>Replace the flat belt. (refer to page 13)</li></ul>

TO ORDER REPLACEMENT FILTERS CALL 1 866 98SHARK

Model S1215C



## FIVE (5) YEAR LIMITED WARRANTY

**EURO-PRO** Operating LLC warrants this product to be free from defects in material and workmanship for a period of five (5) years from the date of the original purchase when utilized for normal commercial or household use, subject to the following conditions, exclusions and exceptions.

Should your appliance fail to operate properly while in use under normal household or commercial conditions within the five (5) year warranty period, return the complete appliance and accessories, freight prepaid to Euro-Pro Operating LLC at the address given below.

In US:      **EURO-PRO** Operating LLC, 94 Main Mill Street, Door 16, Plattsburgh, NY 12901

In Canada:    **EURO-PRO** Operating LLC, 4400 Bois Franc, St. Laurent, Quebec H4S 1A7

If the appliance is found by **EURO-PRO** to be defective in material or workmanship, **EURO-PRO** will repair or replace it free of charge. Proof of purchase date and \$16.95 to cover the cost of return shipping and handling must be included. \*

Non-durable parts including, without limitation, dust cup filters, belts, brushes, bulbs and electrical parts which normally require replacement are specifically excluded from warranty.

The liability of **EURO-PRO** Operating LLC is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by **EURO-PRO** Operating LLC. This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **EURO-PRO** Operating LLC if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. **In no event is *EURO-PRO* Operating LLC liable for incidental or consequential damages of any nature whatsoever.** Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**\*Important:** Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address and phone number with a note giving purchase information, model number and what you believe is the problem with item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE". We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.



### **OWNERSHIP REGISTRATION CARD FOR CANADIAN CONSUMERS ONLY**

Please fill out and mail the product registration card within ten (10) days of purchase.

The registration will enable us to contact you in the unlikely event of a product safety notification.

By returning this card you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

#### **RETURN TO *EURO-PRO* Operating LLC:**

**U.S.:      94 Main Mill Street, Door 16, Plattsburgh, N.Y. 12901**

**Canada:    4400 Bois Franc, St. Laurent, QC, H4S 1A7**

**Model S1215C**

**Appliance model**

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<b>Date purchased</b>	<b>Name of store</b>
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<b>Owner's name</b>
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<b>Address</b>	<b>City</b>	<b>State</b>	<b>Zip/Postal Code</b>
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**Printed in China**